

Just wanted to take a minute to thank Russ for his quick action on Friday afternoon when my water heater sprang a leak. Russ was already off for the day, I believe when I informed Nick that I had a problem. I don't believe more than 10-15 minutes had passed before a new tank was brought to my apartment and Russ was busy changing it. I appreciate the quick attention and the positive attitude he had about it.

Al