

To: Matthew Rankin

12/11/2011

Matthew its Abner, I want to tell you that you have made my life more exciting & less stressful now that we have so much more space for me & my family with our new townhome, my wife thinks you're the best guy she has ever met at the professional level. I trusted you to get us into this home because, you communicate well, you're always sharp you focus on what we need to do & you have a certain way about you that I like that's hard to explain, you simply cared for us.

I remember you telling us how you want to keep us comfortable, mentally & physically, throughout the paperwork process and for the duration of are stay here and After I left your office my wife & I we're saying holly cow this guy is powerful we knew you were going to get us approved & keep everything going smooth, even when we needed more documents to process the paperwork stuff, just overall you're a true professional & mark taylor has a true blessing here with having you as there employee.

I thank you again Matthew so so much for your hard work & always answering the phone when I had questions or even when you were busy how you would get right back to me, now I can understand why hidden river started to improve as soon as you came here. my family & I are so grateful to know you simple care & how passionate you are about working at mark taylor.

Have a nice Christmas Matt.

Abner